

2018

ANNUAL REPORT

MDHS
MISSISSIPPI DEPARTMENT OF HUMAN SERVICES

**STATE
FISCAL
YEAR
2018
ANNUAL
REPORT**

**DISCLAIMER,
TERMS,
& CONDITIONS**

All information provided in this report is believed to be correct. However, no liability is assumed for errors in substance or form of any of the information contained. An electronic version of this document is available on the Mississippi Department of Human Services website at: <http://www.mdhs.ms.gov/publications/agency-annual-reports/>. Reports are available for viewing or download as a service to the public.

MDHS tries to provide quality information, but makes no claims, promises or guarantees about the accuracy, completeness or adequacy of the information contained in or linked to this report.

Images included in this publication may be licensed and copyrighted. Copyright restrictions expressly prohibit the use of these photographic materials, republication, retransmission, reproduction or any other use of the licensed photographic images with the exception of use in this report.

Some names and identifying details have been changed to protect the privacy of individuals.

For more information, email: mdhs.communications@mdhs.ms.gov.



A LETTER FROM THE **EXECUTIVE DIRECTOR**

I have the privilege as Executive Director of the Mississippi Department of Human Services (MDHS) to introduce the 2018 Annual Report. This report is an opportunity to offer insight into how we as an agency have achieved the goals set at the beginning of each year. The transformative efforts continue as we strive to address each of the outcomes in long range MDHS Strategic Plan. We have been on a journey to redefine and transition into an agency ready to stand alongside each of the sister agencies in a holistic approach to assisting those individuals and families requesting services. The Strategic Plan simply identifies the steps we must take to address the whole family as they take the journey along the path to self-reliance and independence through sustainable employment. This, we believe, will not only define the success of this generation but rather many generations in the future. We call this approach the Generation Plus “gen+”. Systemic barriers and issues are more than two-generations deep. Therefore, we must identify long term solutions with a gen+ approach.

As reflected in the 2018 Report, the MDHS staff members are dedicated to excellence in service delivery and integrity within the programs. We are dedicated to serving Mississippians through the many resources directly administered by this agency. In addition, we recognize our mission goes beyond simply determining eligibility. It is critically important that we connect opportunities and resources outside of this agency if we truly are intentional about assisting

the individuals and families at the point of their need. The gen+ approach accomplishes this by assisting families with education, social and work force skills, and child development services by external referral to organizations such as Families First for Mississippi (FFFM) and other gen+ partners based on the family assessments. This model also completely aligns with the WIOA workforce development programs.

This is a partnership and we value the multiple State and Local agencies, government entities and partners who are engaged with MDHS to find ways to remove any barriers which impede a family from successfully finding independence. Recognizing there are barriers for some families which may not be easily removed, collaborating with others may provide solutions which may not have been possible in the past. MDHS is laser focused on increasing the sustainable employment of Mississippians living in generational poverty. We believe this will benefit all Mississippians.

We are “mission minded and purpose driven” as we move into the next year. As we reflect back over 2018 there are areas which can be improved and built upon so 2019 will become even more successful in our stated goals. The staff at MDHS are LIFE CHANGERS and we will be successful in offering every individual and family the opportunity to find their own success.

OUR MISSION

To provide services for people in need by optimizing all available resources to sustain the family unit and encourage traditional family values thereby promoting self-sufficiency and personal responsibility for all Mississippians

**THE MISSISSIPPI
DEPARTMENT OF HUMAN
SERVICES IS A RESPECTED
PARTNER IN A HEALTHY,
SAFE, INTERCONNECTED
COMMUNITY WHERE THE
BASIC NEEDS OF ALL ARE
MET IN AN ENVIRONMENT
OF INDEPENDENCE AND
DIGNITY THAT AFFORDS
OPPORTUNITIES FOR
A BETTER QUALITY OF
LIFE WHILE PROMOTING
RESPONSIBILITY AND
ACCOUNTABILITY IN
AN ATMOSPHERE OF
RESPECT.**

The Mississippi Department of Human Services has its origins in legislation passed in 1935 during the closing days of Governor Mike Conner's administration and the early days of the administration of Governor Hugh White in 1936. Governor Conner called a special session of the Mississippi Legislature in October 1935 to consider ways to financially assist certain groups of needy Mississippi residents. The Legislature responded by passing the "Emergency Relief Act," which created a state department of emergency relief consisting of a five member State Welfare Board, a State Commissioner and not more than 10 additional workers. The law also provided for the creation of county welfare or relief boards and appropriated \$700,000 to be given to the needy, aged, blind, crippled or otherwise disabled, and dependent children under certain conditions [Laws, 1935, Ch. 18].

The State Department of Public Welfare, the predecessor of the Department of Human Services, was created by the Legislature in April 1936 as part of the passage of the "Mississippi Old Age Security Act." The Emergency Relief Administration, which had only functioned for five months, was abolished.

The law provided for the creation of a State Board of Public Welfare, a Commissioner of Public Welfare and county boards of public welfare. It accepted the provisions of the federal Social Security Act as applicable to needy persons more than 65 years of age and appropriated \$1,000,000 to fund the program, an amount to be matched by the federal government [Laws, 1936, Ch. 175].

The Mississippi Department of Human Services (MDHS) was renamed and established by the legislature in 1989 as part of the state government's reorganization [General Laws of the State of Mississippi, 1989, Ch. 544]. The new department assumed the responsibilities of the State Department of Public Welfare and the State Board of Public Welfare. The agency also absorbed the Office of Energy and Community Services, the Juvenile Justice Advisory Committee and the Mississippi Council on Aging which was formerly within the Division of Federal/State Programs, Office of the Governor [Mississippi Code Annotated, 1972, §43-1-6].



DIVISIONS

Aging & Adult Services

Child Support

Community Services

Early Childhood Care & Development

Economic Assistance

Workforce Development

Youth Services

Office of the Inspector General

AGING & ADULT SERVICES

- Facilitate the provision of social supports, services, and education to promote self-reliance in Mississippi's aging community and provide support to their family and caregivers.
- Advocate for the rights of aging and vulnerable Mississippians in accordance with the Mississippi Vulnerable Persons Act to help decrease incidences of abuse, neglect, and exploitation.
- Empower more Mississippians to live with dignity by promoting resident rights, advocating for those who cannot help themselves, and educating families and communities of those rights.
- Provide advanced leadership to promote program effectiveness and financial management.

Home & Community Based Services

Helps individuals continue to live in their homes and communities with dignity and self-worth. All programs are implemented by the ten Area Agencies on Aging:

- Information and Referral/Assistance
- Outreach
- Case Management
- Homemaker Services
- Respite Care
- Family Caregiver Support Program
- Transportation Services
- Emergency Response
- Senior Nutrition Services
- Congregate Meals Program
- Home Delivered Meals Program
- Child and Adult Care Food Program

Mississippi Access to Care (MAC) Center

Provides a central source of reliable, objective and unbiased information about a broad range of services and supports.
www.mississippiaccessstocare.org

The State Health Insurance Program (SHIP)

Provides information, counseling and assistance to Medicare beneficiaries about Medicare related topics.

Medicare Improvement for Patients and Providers Act (MIPPA)

One major goal of MIPPA is the continued improvement of Medicare access and affordability for low-income beneficiaries.

Senior Companion Program

Located in Jackson County, works to engage people 55 and older with volunteer services to meet critical needs.

Lifespan Respite Care Grant

Was awarded in 2016 to raise awareness about respite in Mississippi.

Adult Protective Services (APS)

Investigates reports of suspected abuse, neglect, and exploitation of vulnerable adults.

402,700

meals served in
congregate settings

1,721,190

meals served in
home settings

\$28,394,135

SFY 2018 Budget

APS EDUCATIONAL
TOUR:

34

total presentations

1,837

people educated

DAAS FUNDING AND APS STATISTICS

GRANT	ALLOCATION	STATE/LOCAL MATCH	PURPOSE	ALLOCATION METHOD
Older Americans Act (OAA) Title III/VII	\$14,560,100	25% Admin; 15% III B & C (5% State Cash, 10% Local Cash); 25% III E Local/In-Kind	To provide a system of Home and Community-Based Services.	Administration on Aging (AoA) funds allocated by funding formula to AAAs.
Social Services Block Grant (SSBG)	\$8,801,641	25% Services; (10% Local Cash, 15% Local In-Kind)	To supplement the Home and Community-Based System.	Same as Title III.
Nutrition Service Incentive Program (NSIP)	\$1,481,338	N/A	To support the Older Americans Act and SSBG Meals Program.	AoA funds allocated proportionally to AAAs based on eligible meals served.
USDA-Child and Adult Day Care Food Program (CACFP)	\$216,175	N/A	To provide meals for eligible clients participating in Adult Day Care (ADC) services.	Department of Education (DOE) reimbursement for food served in ADC setting (lunch and snacks).
State Health Insurance Assistance Program (SHIP)	\$351,056	N/A	To provide counseling for Medicare health insurance and supplemental insurance.	Centers for Medicare/Medicaid Services funds allocated per funding formula to AAAs as approved in grant.
Medicare Improvements for Patients and Providers Act (MIPPA)	\$383,075	N/A	To help low-income Medicare beneficiaries apply for programs that make Medicare affordable	AoA funds allocated for statewide coverage as approved in grant application.
State Home Delivered Meals	\$1,000,000	N/A	To provide home-delivered meals to eligible clients.	State funds allocated equally among AAAs.
Adult Protective Services (APS)	\$1,000,000	\$600,000	To provide protection for abused, neglected and exploited adults under the Vulnerable Adults Act.	Funds allocated from Social Services Block Grant and General State Funds.
Mississippi Access to Care (MAC)	\$1,200,000	N/A	To provide a central source of reliable and objective information about a broad range of programs and services.	RFP: Awarded to three PDDs based on population data.

ADULT PROTECTIVE SERVICES STATISTICS

APS State Office Staff (Bureau Dir; Program Admin. Sr.; PO IV, Spec)	1
APS ASWS – Located in 3 MDHS County Offices	3
APS Workers – Located in 16 MDHS County Offices	18
Intake Reports Received and Screened	5,229
Intake Reports Screened Out for Investigation	1,755
Intake Reports Screened In for Investigation/Assigned	3,521
Total Investigations Reports Completed	2,107
Investigation Reports Evidenced	614
Investigation Reports Not Evidenced	1,412
Investigation Reports Completed Without a Determination	0
Victim Findings Evidenced as a Result of Investigations	614
Victim Findings Not Evidenced as a Result of Investigations	1,412
Total Victim Findings Completed as a Result of Investigations	2,107

CHILD SUPPORT

- Locates noncustodial parents
- Establishes paternity
- Establishes orders for medical and child support
- Collects and distributes child support payments through a central unit
- Enforces child support orders
- Reviews and adjusts orders
- Works in conjunction with other states to collect and disburse child support

Tax Offset Program

A federally mandated program that intercepts state and federal taxes from noncustodial parents who are delinquent in making their child support payments. \$41,111,242 was collected in 2018.

License Suspension Program

Allows for suspension of drivers, professional and/or recreational licenses for non-payment of child support. 7,809 licenses were suspended in 2018.

Income Withholding

An employer of a noncustodial parent withholds an amount for current support obligation and any past due amounts.

Credit Bureau Reporting

MDHS automatically reports noncustodial parents with a delinquent balance of 60 days to the Credit Bureau

State Parent Locator Unit

Provides location information upon request to others as specified by law.

Central Registry for Interstate Cases

The point of contact for other state child support agencies and redirects the information to the appropriate office.

Child Support Enforcement Network

Automated nationwide communication network linking child support agencies which allows information to flow electronically.

A Simple Acknowledgment of Paternity

Voluntary paternity establishment program which makes it possible for parents to establish paternity in hospitals, State Department of Health, county health departments and Child Support District Offices.

Insurance Match Interface

Used to collect child support arrears from noncustodial parents by placing liens upon pending workers' compensation or personal injury claims.

\$368,935,553

Child Support payments collected (2.3% increase)

96.2%

of children born out of wedlock who had paternity established (0.7% increase)

83.7%

Cases with a support order (5.4% increase)

LICENSE SUSPENSIONS

Dept of Public Safety.....	7,204
Dept of Wildlife, Fisheries & Parks.....	588
Insurance Commission	6
Board of Education	3
Board of Cosmetology	4
Professional License (MSDH)...	2
Board of Funeral Service	2
Total.....	7,809

CHILD SUPPORT CASELOADS AS OF JUNE 2018

County	TANF/FC IV-D Cases	Non-TANF IV-D Cases	Non-IV-D Cases	Total	County	TANF/FC IV-D Cases	Non-TANF IV-D Cases	Non-IV-D Cases	Total
State Total	30,839	260,712	1,900	293,451	Lee	735	7,227	72	8,034
Adams	402	3,962	6	4,370	Leflore	548	5,035	1	5,584
Alcorn	263	2,163	21	2,447	Lincoln	392	2,910	17	3,319
Amite	102	1,097	4	1,203	Lowndes	973	5,968	191	7,132
Attala	281	2,052	5	2,338	Madison	444	5,044	24	5,512
Benton	66	697	3	766	Marion	312	2,367	12	2,691
Bolivar, E.	914	4,510	34	5,458	Marshall	513	3,240	20	3,773
Bolivar, W.	253	1,013	4	1,270	Monroe	385	2,874	21	3,280
Calhoun	123	1,267	12	1,402	Montgomery	68	1,016	4	1,088
Carroll	37	599	2	638	Neshoba	279	3,294	39	3,612
Chickasaw, E.	122	779	3	904	Newton	171	1,964	16	2,151
Chickasaw, W.	127	1,124	8	1,259	Noxubee	446	1,850	8	2,304
Choctaw	60	614	3	677	Oktibbeha	395	3,769	17	4,181
Claiborne	179	1,580	4	1,763	Panola	586	4,198	8	4,792
Clarke	130	1,600	14	1,744	Pearl River	365	3,473	8	3,846
Clay	334	2,468	8	2,810	Perry	50	748	3	801
Coahoma	994	4,597	4	5,595	Pike	522	5,184	19	5,725
Copiah	345	2,780	6	3,131	Pontotoc	131	1,745	25	1,901
Covington	141	1,677	4	1,822	Prentiss	144	1,467	6	1,617
DeSoto	914	9,875	268	11,057	Quitman	214	1,204	0	1,418
Forrest	769	7,026	17	7,812	Rankin	470	5,877	37	6,384
Franklin	76	729	5	810	Scott	302	3,155	28	3,485
George	152	1,593	19	1,764	Sharkey	120	834	0	954
Greene	85	712	4	801	Simpson	323	2,230	7	2,610
Grenada	199	2,362	6	2,567	Smith	87	1,034	10	1,131
Hancock	248	2,925	35	3,208	Stone	90	985	3	1,078
Harrison	1,647	14,392	168	16,207	Sunflower	547	3,973	6	4,526
Hinds	2,887	26,533	110	29,530	Tallahatchie	195	1,629	2	1,826
Holmes	400	2,881	12	3,293	Tate	288	2,373	10	2,671
Humphreys	357	1,633	0	1,990	Tippah	99	1,333	15	1,447
Issaquena	14	104	0	118	Tishomingo	83	786	6	875
Itawamba	157	1,216	15	1,388	Tunica	244	1,963	4	2,211
Jackson	1245	10,278	191	11,714	Union	110	1,556	14	1,680
Jasper	122	1,568	13	1,703	Walthall	151	1,401	4	1,556
Jefferson	153	1,197	0	1,350	Warren	434	4,930	32	5,396
Jefferson Davis	122	1,242	2	1,366	Washington	1,453	8,080	48	9,581
Jones	633	5,467	49	6,149	Wayne	296	2,049	6	2,315
Kemper	111	1,011	8	1,130	Webster	83	733	3	819
Lafayette	159	2,261	14	2,434	Wilkinson	112	1,040	5	1,157
Lamar	264	3,203	11	3,478	Winston	341	1,984	6	2,331
Lauderdale	936	7,741	34	8,711	Yalobusha	122	1,196	4	1,322
Lawrence	131	954	4	1,089	Yazoo	388	3,500	3	3,891
Leake	174	2,012	6	2,192	State Office	0	0	0	0

COMMUNITY SERVICES

THE DIVISION OF COMMUNITY SERVICES ADDRESSES CLIENTS' IMMEDIATE AND LONG-RANGE CHALLENGES BY HELPING TO ALLEVIATE THE CAUSES AND EFFECTS OF POVERTY.

COMMUNITY SERVICES BLOCK GRANT (CSBG)

CSBG funds are used to provide a range of services and activities for the elderly, disabled and low-income families with children. Programs provide services to help clients obtain an adequate education, secure and retain meaningful employment and adequate housing, pursue health and nutrition services and access community resources and transportation.

LOW-INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)

LIHEAP provides financial assistance for eligible households to help pay the cost of home energy bills and other energy-related services. Households may qualify for regular LIHEAP assistance and/or the Energy Crisis (Emergency) Intervention Program for natural gas, wood, electricity, liquid petroleum, propane/butane gas and other energy-related services.

WEATHERIZATION ASSISTANCE PROGRAM (WAP)

Low-Income Weatherization Assistance Program funds are used to improve the conditions of eligible clients' homes. The program is designed to reduce home heating and cooling costs by improving energy efficiency and ensuring health and safety. Priority is given to low-income, elderly and disabled individuals. Weatherization measures include energy audits, air sealing, adding attic and wall insulation (dense packing), installing smart thermostats, lighting retrofits, and replacement refrigerators.

**COMMUNITY SERVICES
BLOCK GRANT**

78,097

clients served with

\$11,332,204

**LOW-INCOME HOME ENERGY
ASSISTANCE PROGRAM**

41,243

households served with

\$32,527,614

**WEATHERIZATION
ASSISTANCE PROGRAM**

544

homes weatherized with

\$6,467,932

EARLY CHILDHOOD CARE & DEVELOPMENT

Offering services related to providing high-quality early care and education and home visiting services for children in Mississippi.

Healthy Families Mississippi (HFM)

HFM is a home visiting program that primarily focuses on serving pregnant mothers and parents with children less than 3 months of age. The goal of HFM is to build, strengthen and sustain families while improving maternal child health; safety and school readiness of children and families in high need communities.

Mississippi's Child Care Payment Program (CCPP)

CCPP issues certificates to TANF participants, parents transitioning off TANF, children served by HFM, homeless families, foster families, individuals with special needs, and low-income working parents or parents in a full-time approved education or training activities to help pay for the child care provider that meets the needs of the family.

Child Care Partnership Grant Program

Encourages partnerships to address employee and community child care needs.

Early Childhood Academies (ECA)

Started in 2017 by the Mississippi Community College Board, State Early Childhood Advisory Council and DECCD to provide quality professional development, coaching, and technical assistance to eligible childcare service providers and families.

Child Care Resource and Referral Sites

Located within ECAs and provide training and general information for parents and providers

Willowood Development Center

Located in Jackson, provides care to children with developmental delays and special needs.

Mississippi Early Childhood Inclusion Center (MECIC)

Provides high-quality early childhood inclusion at the University of Southern Mississippi to early childhood educators, families, and young children with special needs.

Healthy Families
Mississippi served

636

children in August

24,304

children served with
subsidies through the
CCPP

8,293

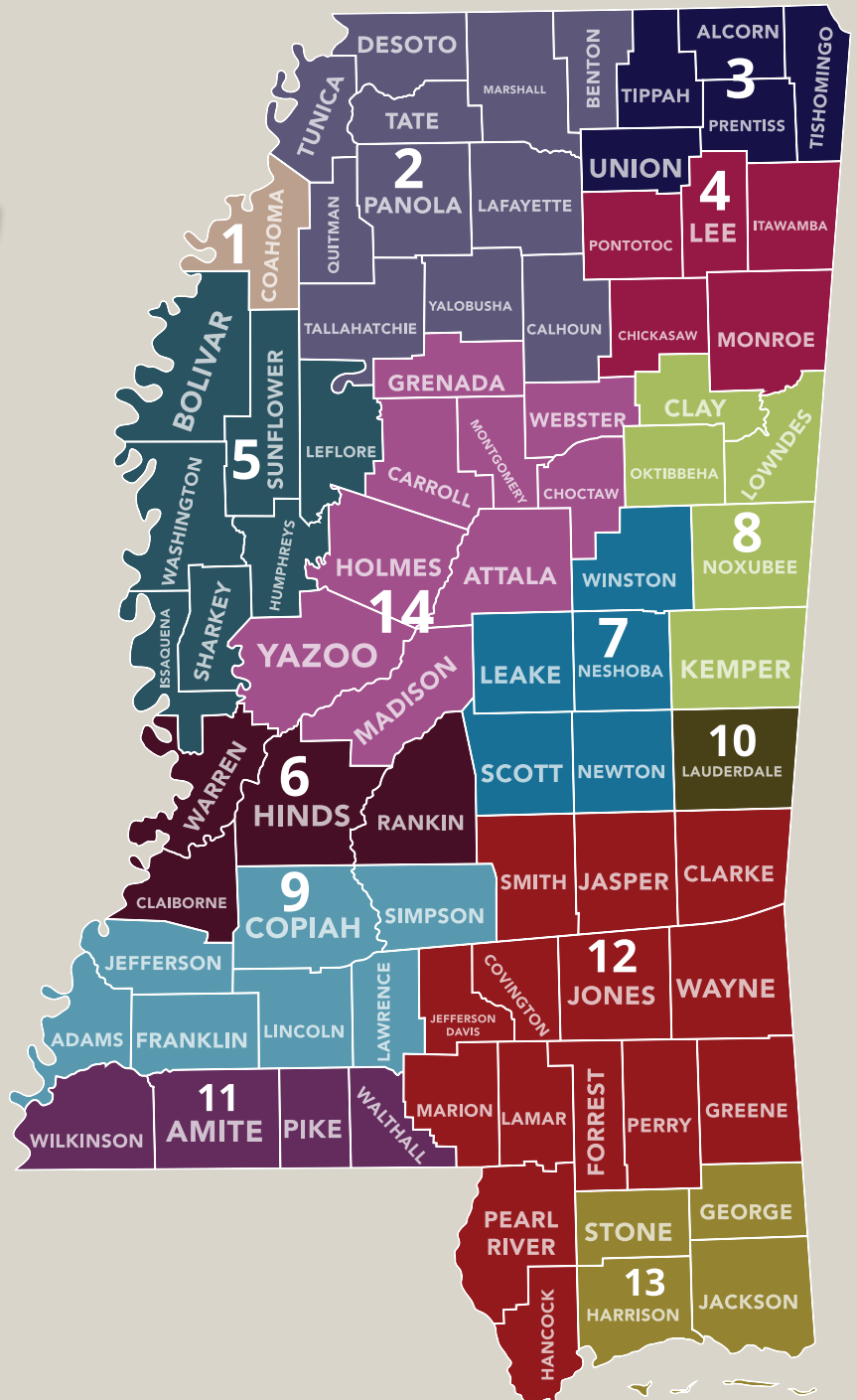
home visits conducted

656

families served



1. Coahoma ECA
2. Northwest MS ECA
3. Northeast MS ECA
4. Itawamba ECA
5. MS Valley State ECA
6. Hinds ECA
7. East Central ECA
8. East MS ECA
9. Copiah-Lincoln ECA
10. Meridian ECA
11. Southwest MS ECA
12. Pearl River ECA
13. MS Gulf Coast ECA
14. ECA at Families First



ECONOMIC ASSISTANCE

- Administers Supplemental Nutrition Assistance Program (SNAP) and Temporary Assistance for Needy Families (TANF) programs
- State Operations provides policy dissemination, interpretation and clearances, training, reviews and other technical assistance by the Program Support Unit
- Field Operations has offices in each county of the State to provide knowledge and support of the programs to determine eligibility

Supplemental Nutrition Assistance Program (SNAP)

Provides monthly benefits to help low-income household buy the food they need.

Temporary Assistance for Needy Families (TANF)

Provides assistance for needy families with children up to 18 years old who are deprived of at least one parent, and their caretaker relatives who do not have enough income or resources to meet their everyday needs. Designed to help needy families achieve self-sufficiency through employment and training activities.

TANF Work Program (TWP)

Works to help end the dependence on public assistance by helping people prepare for a job and assisting with job placement and job retention. TWP serves all TANF recipients who must participate or who volunteer in order to receive assistance in finding and keeping a job.

The Emergency Food Assistance Program (TEFAP)

Helps supplement the diets of low-income Americans by providing emergency food and nutrition assistance at no cost. With TEFAP, commodity foods are made available to the states by the United States Department of Agriculture (USDA).

SNAP-Ed

Provides educational information and classes to improve the likelihood that low income families will make healthy food choices within a limited budget and choose active lifestyles that are consistent with the current MyPlate Dietary Guidelines for Americans.

SNAP Employment & Training (E&T)

Program helps eligible SNAP recipients, who are enrolled in a career and technical program or a workforce skills training program at one of the eight participating community colleges, with tuition expenses.

TANF AVERAGE MONTHLY CASELOAD

Households	4,742
Persons	9,428

TANF AVERAGE MONTHLY PAYMENTS

Household	\$137.60
Person	\$69.08

61.03%
TANF PARTICIPATION
RATE

SNAP AVERAGE NUMBER OF RECIPIENTS

Households	235,904
Persons	515,578

SNAP AVERAGE MONTHLY BENEFITS

Household	\$248.01
Person	\$113.48

97.62%
PAYMENT ACCURACY
FOR SNAP

60,453 GEN+ REFERRALS

\$2,135,282.57
SNAP-ED EXPENDITURES

89,680
CLIENTS USE MY MDHS

2,468,844
ELIGIBLE RECIPIENTS GIVEN
\$6,044,881.15
OF SURPLUS FOOD ITEMS
THROUGH TEFAP

SNAP PARTICIPATION FOR MONTH OF JUNE 2018

County	Households	Persons	Benefit Value	County	Households	Persons	Benefit Value
State Total	228,510	498,340	\$55,707,912				
Adams	3,051	6,172	678,430	Leflore	4,648	9,863	1,085,930
Alcorn	2,292	4,845	476,725	Lincoln	2,495	5,261	579,740
Amite	1,054	2,073	207,267	Lowndes	5,338	11,053	1,294,177
Attala	1,698	3,704	376,610	Madison	4,085	8,998	1,049,461
Benton	790	1,637	164,632	Marion	1,925	4,216	442,251
Bolivar	4,712	9,398	1,038,226	Marshall	2,528	5,382	569,790
Calhoun	1,076	2,260	229,934	Monroe	2,447	5,152	536,689
Carroll	608	1,154	108,231	Montgomery	909	1,853	175,498
Chickasaw	1,383	2,993	293,099	Neshoba	2,452	6,288	671,395
Choctaw	744	1,411	139,917	Newton	1,416	3,367	352,165
Claiborne	1,463	2,947	337,990	Noxubee	1,913	3,564	386,306
Clarke	1,398	2,953	312,151	Oktibbeha	3,124	6,392	732,454
Clay	1,988	4,239	450,965	Panola	3,093	7,034	744,080
Coahoma	3,979	8,764	983,985	Pearl River	3,940	8,821	1,002,198
Copiah	3,126	6,266	683,744	Perry	963	1,959	213,147
Covington	1,643	3,661	391,199	Pike	4,198	9,507	1,063,704
Desoto	6,673	16,54	1,982,818	Pontotoc	1,588	4,078	414,509
Forrest	5,696	12,458	1,465,267	Prentiss	1,440	3,094	304,028
Franklin	639	1,253	127,177	Quitman	1,063	2,104	204,485
George	1,490	3,395	398,805	Rankin	4,615	10,625	1,174,661
Greene	845	1,879	214,107	Scott	2,195	5,195	561,856
Grenada	1,830	3,864	390,327	Sharkey	794	1,634	182,015
Hancock	2,983	6,183	669,230	Simpson	1,850	3,928	402,545
Harrison	16,780	36,908	4,516,453	Smith	792	1,845	186,428
Hinds	21,999	49,951	5,962,301	Stone	1,259	2,640	293,009
Holmes	2,856	5,864	604,677	Sunflower	3,975	7,836	883,728
Humphreys	1,793	3,501	357,505	Tallahatchie	1,413	2,869	262,225
Issaquena	121	230	23,672	Tate	1,785	4,159	438,023
Itawamba	1,076	2,458	246,860	Tippah	1,267	2,796	249,661
Jackson	9,219	19,746	2,381,939	Tishomingo	894	1,872	169,707
Jasper	1,417	2,911	304,760	Tunica	1,707	3,929	449,526
Jefferson	1,061	2,177	233,599	Union	1,245	2,984	303,102
Jefferson Davis	1,169	2,215	231,567	Walthall	1,236	2,639	274,150
Jones	4,311	10,390	1,159,476	Warren	4,319	9,660	1,137,033
Kemper	856	1,714	172,136	Washington	7,876	16,038	1,840,901
Lafayette	1,689	3,604	387,330	Wayne	2,101	4,416	489,635
Lamar	2,362	5,820	649,163	Webster	894	1,765	177,138
Lauderdale	6,180	14,008	1,625,127	Wilkinson	1,1054	1,939	199,375
Lawrence	1,107	2,268	243,936	Winston	1,610	3,485	363,571
Leake	1,507	3,490	359,028	Yalobusha	1,191	2,386	246,043
Lee	4,882	11,238	1,236,230	Yazoo	3,327	7,138	784,978

TANF MONEY PAYMENTS SFY 2018

County	Payments	County	Payments
State Total	\$7,815,346		
Adams	30,630	Leflore	166,249
Alcorn	81,148	Lincoln	82,133
Amite	28,848	Lowndes	206,596
Attala	80,695	Madison	141,478
Benton	12,236	Marion	36,742
Bolivar	286,423	Marshall	24,910
Calhoun	13,976	Monroe	63,496
Carroll	4,922	Montgomery	14,607
Chickasaw	43,017	Neshoba	76,546
Choctaw	9,081	Newton	14,896
Claiborne	23,102	Noxubee	138,150
Clarke	12,653	Oktibbeha	55,344
Clay	72,337	Panola	64,668
Coahoma	271,596	Pearl River	106,624
Copiah	99,726	Perry	12,781
Covington	24,925	Pike	67,712
DeSoto	264,780	Pontotoc	28,205
Forrest	97,436	Prentiss	26,737
Franklin	13,611	Quitman	46,814
George	46,155	Rankin	150,405
Greene	14,668	Scott	58,363
Grenada	54,448	Sharkey	20,863
Hancock	54,365	Simpson	78,256
Harrison	568,379	Smith	11,598
Hinds	1,061,901	Stone	15,224
Holmes	113,056	Sunflower	167,920
Humphreys	167,924	Tallahatchie	48,566
Issaquena	3,900	Tate	43,228
Itawamba	35,779	Tippah	21,806
Jackson	261,912	Tishomingo	35,508
Jasper	15,491	Tunica	97,540
Jefferson	18,126	Union	16,186
Jefferson Davis	13,602	Walthall	22,576
Jones	117,971	Warren	225,868
Kemper	9,773	Washington	576,821
Lafayette	21,564	Wayne	82,593
Lamar	67,505	Webster	10,006
Lauderdale	237,652	Wilkinson	17,829
Lawrence	41,340	Winston	62,944
Leake	33,045	Yalobusha	20,973
Lee	139,228	Yazoo	86,686

WORKFORCE DEVELOPMENT

SNAP Employment & Training (E&T)

THIRD-PARTY PARTNERSHIPS

In 2017, MDHS transitioned its SNAP E&T program to a Third-Party Reimbursement program. This Third-Party Reimbursement program in efforts to braid services within other state and community-based organizations to better assist SNAP recipients in training for and obtaining living wage employment within leading labor market sector strategies.

Allocated **\$2,343,019.52** in federal funding.

\$1,974,688.56 was expended by these MDHS partners:

Hinds Community College provides career/technical and vocational training as well as workforce skills in select counties.

- **81 students** have been served.
- **6 students** have received a credential or entered the workforce in their line of training

Vickburg-Warren School District is the first Employment and Training program of its kind providing an innovative approach to workforce skills training.

- **264 individuals** were served
- **243 individuals** gaining workforce skills training for Warren County's primary labor market sector strategies.

TUITION ASSISTANCE

Although MDHS transitioned its SNAP E&T program to the Third-Party Reimbursement Program in 2017, tuition assistance remained available for those students already enrolled in a career/technical, vocational or workforce skills training path of study. During the State Fiscal Year 2018, 171 students gained credentials through Tuition Assistance:

- Associates Degree - 30
- Vocational Certificates - 31
- Career Certificates - 82
- Workforce Skills Training - 14
- Technical Certificates - 14

ETHICS DISCIPLINE GOALS EMPLOYMENT (EDGE)

MDHS launched its participation with EDGE in SFY 16 for a national study to test whether new types of job search, training, education, case management, and other types of services help SNAP recipients obtain good jobs that help them transition off SNAP and other public assistance. During the State Fiscal Year 2018, approximately 1,153 SNAP recipients agreed to participate and were randomized into the study.

Workforce Innovation and Opportunity Act (WIOA)

SMART START

MDHS' partnership with MDES and other WIOA partner Agencies provides an opportunity for TANF and SNAP recipients to connect with employment through various pathway options, one being the Smart Start Pathway.

The Smart Start Class is a comprehensive series of courses to help individuals improve skills necessary for workplace success and serves as an entry point into career, technical or vocational programs of study as well as workforce skills training for Mississippians that are unemployed or underemployed. Through the Smart Start Pathway, individuals can obtain a National Readiness Certificate (NCRC).

The NCRC is a national credential that demonstrates to employers that the participant has the necessary skills needed to be successful in a job. In January 2018, MDHS implemented a pilot program in Washington County to offer SNAP recipients immediate referral to the Smart Start Pathway. This pilot later extended to Hinds County in April 2018. From January 2018 through July 2018, the following credentials were obtained:

Washington County - 12 participants earned the NCRC and 2 earned a Certificate of Completion,

Hinds County - 14 participants earned the NCRC and 7 earned a Certificate of Completion.

PROJECTED EXPANSION OF WORKFORCE PROGRAMS

01

Transition SNAP E&T

to encompass only the Third-Party Reimbursement Model allowing the State to draw down additional federal revenue that can be passed through to providers enabling them to scale programs making them more accessible

02

Expand SNAP E&T

services statewide to connect a greater number of volunteers with job-driven training programs

03

Provide a continuum

of service through TANF, SNAP E&T, and WIOA-funded education and workforce training opportunities to help individuals move from one level to the next

04

Identify and partner

with employers who provide pre-employment training

05

Provide greater access

to the WIOA Smart Start class for SNAP and TANF recipients

06

Work with

State Community Action Agencies, Department of Transportation and other community based organizations to braid services and funding streams in bridging the barrier gaps for SNAP and TANF recipients.

YOUTH SERVICES

In the Community

- To ensure a balanced approach of accountability, competency development and community safety while providing quality services that address the needs of children, their families, individual victims and the community.
- To test the effectiveness of community-based programs on reducing commitments to institutional care.
- To establish multiagency, cooperative partnerships with local communities.
- To establish uniformity in DYS services, case management practices and procedures.

At Oakley Youth Development Center

- To provide rehabilitative services to at-risk youth and their families.
- To provide educational services while at Oakley at the same level as in the home school.
- To provide public safety to communities.
- To focus on reducing the risk of re-offending.
- To address the specific criminogenic factors causing delinquent behavior.

Community Services

Probation and After-Care Services are provided to juveniles referred to Youth Courts in all 82 youth courts in the state. Individual, group and family counseling, intake, pre-court investigations, case management, referral and placement services are provided by Youth Services counselors. Additionally, the development of a risk assessment tool and a graduated sanctions policy has enhanced the delivery of services to the community.

Interstate Commission for Juveniles (ICJ)

Children in Need of Supervision, along with DYS, provide for the welfare and protection of juveniles and the public. Its purpose is accomplished through the cooperative supervision of delinquent juveniles on probation or parole, return of runaways, absconders and escapees, return of juveniles charged as delinquent, and additional measures that any two or more party states may find desirable.

Mental Health and Rehabilitative Programs

At Oakley Youth Development Center (OYDC) Individual and group therapy counseling provide: Cognitive Behavior Therapy (CBT); social skills development; character education; anger management; sex education that includes information on sexually transmitted diseases and abstinence; drug and alcohol awareness; character education; sexual offender counseling; and psycho-correctional skills training. Behavioral Modification utilizing an incentive system to encourage good behavior.

The Honors Program is a voluntary program for eligible youth which combines specialized classes with work projects designed to benefit other youth at the facility and the public. The program allows youth to participate in the election process, contribute to the local community, and learn to preserve the environment.

OFFICE OF THE INSPECTOR GENERAL

The MDHS Office of the Inspector General (OIG) was established in August 2018 with the mission to detect, prevent, and deter fraud, waste and abuse through the audit, investigation, and monitoring of federal and state taxpayer dollars used to deliver human services programs in Mississippi.

The OIG provides a framework of leadership for Program Integrity, Agency Internal Audit, Administrative Hearings, and Agency Quality Control under one umbrella yet OIG is still independent from the programmatic divisions it reviews. This allows for a systematic and disciplined approach to evaluate and improve the effectiveness of the organization's governance, risk management, and internal controls.

THE OIG IS COMPRISED OF FOUR PROGRAM UNITS:

01 - Program Integrity which includes Investigations, Subgrant Monitoring, Claims and Benefit Recovery, and Investigative Analytics.

02 - Internal Audit which includes audit functions, agency internal controls, and liaison with external auditors/evaluators.

03 - Quality Control which conducts quality control evaluations in the SNAP, Child Support, and Child Care areas.

04 - Administrative Hearings which is responsible for conducting administrative disqualification hearings and fair hearings for clients of the programmatic divisions of the agency.

3,127

Intentional SNAP Program
Violation Claims

\$6,210,023

Funds collected from
SNAP violations

64

Intentional TANF Program
Violations Claims

\$11,895

Funds collected from
TANF violations

HOT LINES

VULNERABLE PERSON ABUSE	844.437.6282
CHILD ABUSE	800.222.8000
CHILD SUPPORT CUSTOMER SERVICE	877.882.4916
REPORT SNAP FRAUD	800.299.6905
CHILD CARE PAYMENT PROGRAM	800.877.7882
SERVICES FOR SENIORS	800.948.3090